

RB 2013 Investor day 1

Cautionary note concerning forward-looking statements



The following presentations contain statements with respect to the financial condition, results of operations and business of Reckitt Benckiser and certain of the plans and objectives of the Group with respect to these items.

These forward-looking statements are made pursuant to the "Safe Harbor" provisions of the United States Private Securities Litigation Reform Act of 1995. In particular, all statements that express forecasts, expectations and projections with respect to future matters, including trends in results of operations, margins, growth rates, overall market trends, the impact of interest or exchange rates, the availability of financing to the Company, anticipated cost savings or synergies and the completion of strategic transactions are forward-looking statements.

By their nature, forward-looking statements involve risk and uncertainty because they relate to events and depend on circumstances that will occur in the future. There are a number of factors discussed in this report, that could cause actual results and developments to differ materially from those expressed or implied by these forward-looking statements, including many factors outside Reckitt Benckiser's control.

Past performance cannot be relied upon as a guide to future performance.



Rakesh Kapoor Chief executive officer



Our executive committee



Heather Allen

Executive vice president Category development







HEALTH + HYGIENE + HOME

Executive vice president ENA







HEALTH > HYGIENE > HOME

Amedeo Fasano

Executive vice president Supply







HEALTH - HYGIENE - HOME

Executive vice president LAPAC





Adrian Hennah

HEALTH > HYGIENE > HOME

Chief financial officer





Gareth Hill

Senior vice president Information services





HEALTH + HYGIENE + HOME

Executive vice president RUMEA







HEALTH + HYGIENE + HOME

Senior vice president Human resources





Executive committee





Years of experience at RB

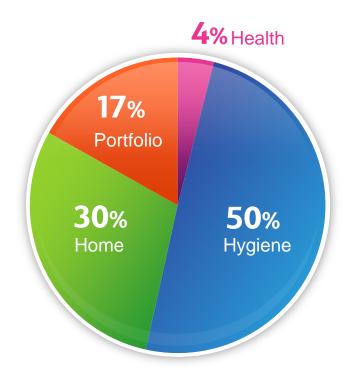
>120 years

Ownership requirement

at £90 million

Our business 10 years ago

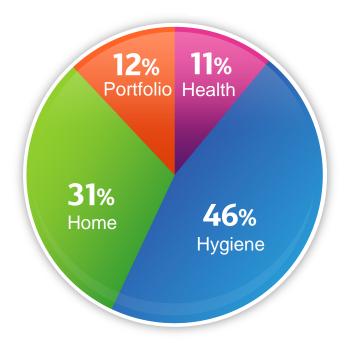






Our business 5 years ago







RB strategy



POWERBRANDS

MARGINS

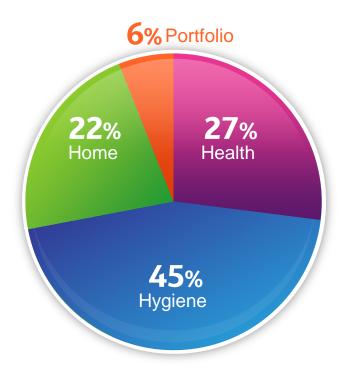
Our purpose
is to make a difference by
giving people innovative
solutions for healthier
lives and happier homes

POWERMARKETS

ORGANISATION

Our business now







Building a global portfolio of consumer health brands



Both Powerbrands



And market leading local heroes



In larger, faster growing, higher margin categories



	HEALTH	HYGIENE	HOME
Market size @RSP	£59bn	£30bn	£9bn
CAGR	4-6%	3-5%	1-2%

Source: Global IMS OTC Market (+ Nicholas Hall VMS)

Building a global health manufacturing footprint



5 major manufacturing locations



A significant force in consumer health...and growing

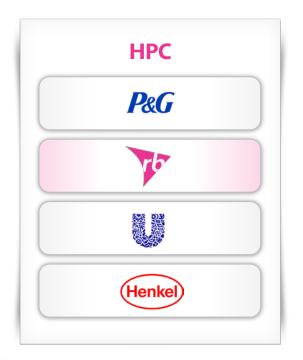


Company	Rank 2012	MAT 06/13 sales \$000m @ MSP	% change year on year MAT 06/13
Total OTC	-	124,5	+5
J&J	1	5,1	+4
Bayer	2	4,2	+5
Sanofi	3	3,8	+5
Pfizer	4	3,8	+4
Novartis	5	3,5	-4
GSK	6	3,2	+2
RB	7	3,0	+10
BI	8	1,9	+4
Taisho	9	1,6	-4
Takeda	10	1,6	+6

Source: Nich Hall. Coverage all channels including Wal-Mart in the U.S.. Excludes Internet, Direct Sales and Mail Order. RB Sales (2013 MAT 06/13) includes BMS LATAM and Guilong acquisitions. RB data includes OTC Dettol Clearasil and Scholl sales.

Consumer health landscape

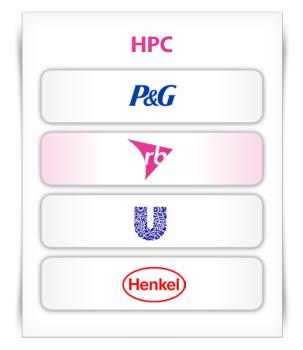






Consumer health landscape

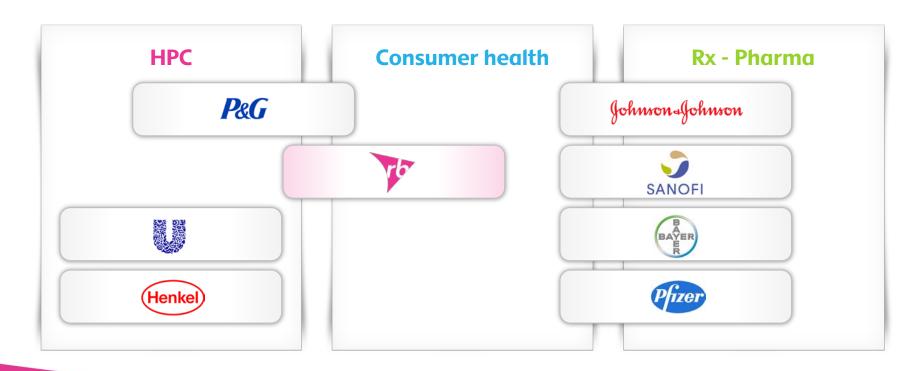






Consumer health landscape





Winning recipe in consumer health



Consumer health mindset

- Consumer centric
- Competitive advantage in innovation and GTM across channels
- Branding and marketing expertise

OTC mindset

- Molecule and disease centric
- Competitive advantage in drug discovery and regulatory compliance
- Doctor detailing and key opinion leader expertise

RB strategy



POWERBRANDS

MARGINS

Our purpose

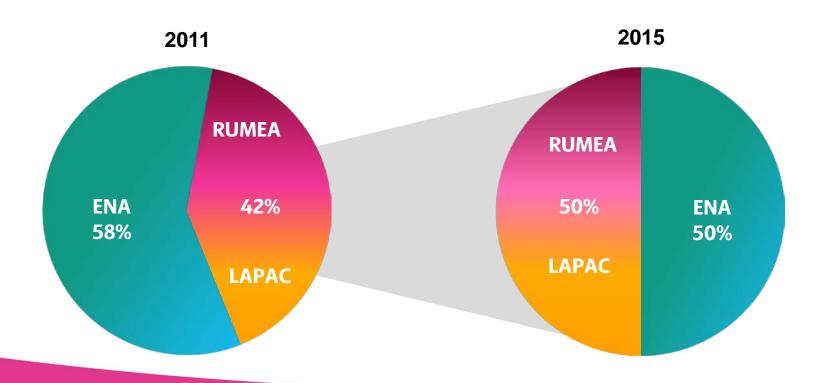
is to make a difference by giving people **innovative solutions** for healthier lives and happier homes

POWERMARKETS

ORGANISATION

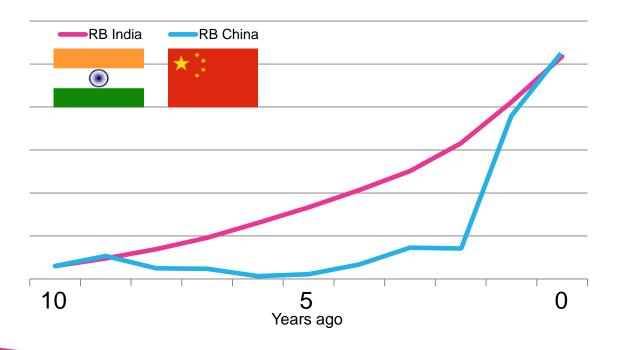
Core markets prioritized on growth potential





Powermarket focus driving growth





The rise of emerging markets



RB ranking 10 years ago	12	16	9	33
RB ranking 5 years ago	8	9	11	43
RB ranking Now	6	5	4	14

RB strategy



POWERBRANDS

MADOING

Our purpose

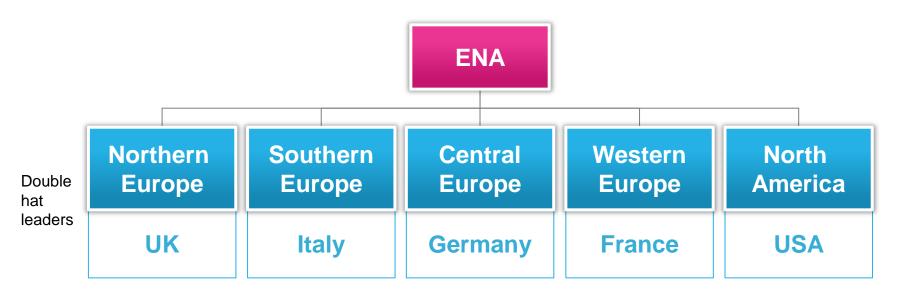
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POWERMARKETS

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Driving greater speed and scaling-up in ENA





RB strategy



POWERBRANDS

MARGINS

Our purpose
is to make a difference by
giving people innovative
solutions for healthier
lives and happier homes

POWERMARKETS

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Agenda



Day 1

Winning in

consumer health

Day 2

Winning in

emerging markets



Focus on health to outperform

Heather Allen

Health and hygiene categories are the biggest categories where we compete



	HEALTH	HYGIENE	HOME
Market size @RSP	£59bn	£30bn	£9bn
CAGR	4-6%	3-5%	1-2%

Source: Global IMS OTC Market (+ Nicholas Hall VMS)

Global health is changing



Life expectancy is dramatically increasing across all geographies.

This, along with urbanization in developing markets

is leading to a profound increase in the cost to manage health

Global health is changing



This is putting a

massive burden on healthcare systems across the globe,

leading to changes in governmental policies to drive

self medication

and make free medication

a thing of the past

Global health is changing



Consumers are wanting to
feel younger for longer
and health is becoming more of a lifestyle issue
and not just a medical issue

Global health is changing



Putting health at the centre of RB's

growth strategy together with hygiene
enables us to capitalise on these
profound changing trends

Outperformance has propelled RB to #7 position in global OTC

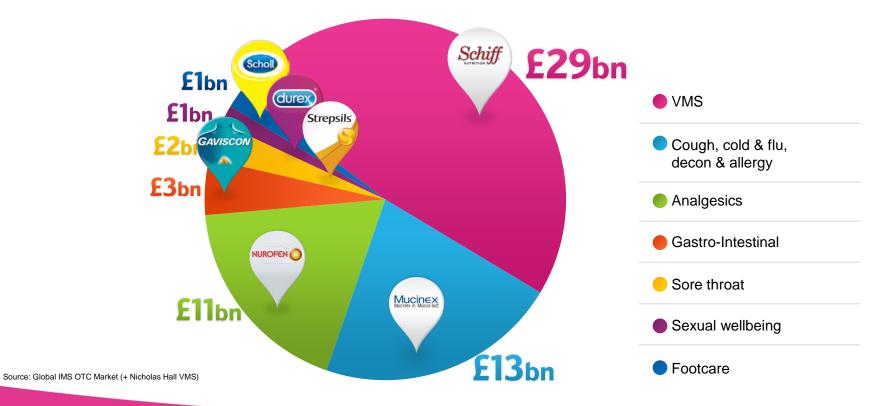


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2013 mid year global OTC ranking, sales & growth

Global health categories





Our health Powerbrands have leading global positions in their respective categories





Global #1 Children's Analgesic



Global #2
Oral Ibuprofen Analgesic



Global #1
Medicated Sore Throat





Global #1
Footcare





US #1 Cough & Cold

And a strong portfolio of local heroes provide a very large opportunity









US #2 VMS Healthy Joints















UK #1 Dry Skin



UK #1 LGI



















How RB's competitive advantage will drive success in health





Leverage our FMCG expertise



Drive innovation



Build brands with stronger equities



White space roll outs & acquisitions



from a holistic view of CONSUME'S

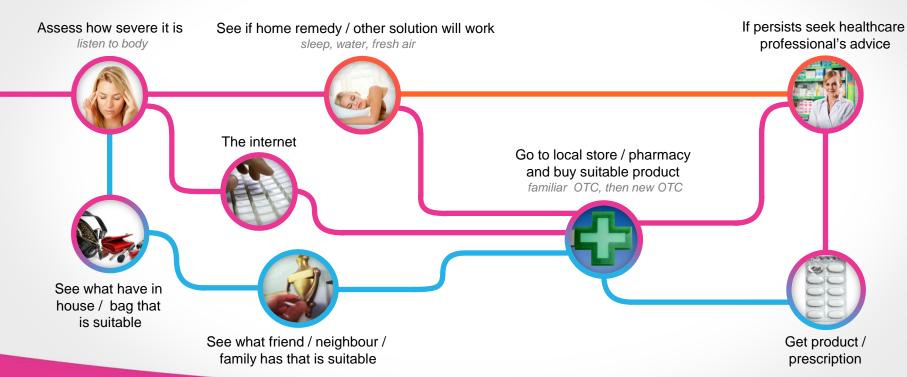
and shoppers, linking these insights to

SCIENCE in order to develop

products that really work

Consumer pathway - regular pain journey (e.g. headache)





How RB's competitive advantage will drive success in health





Leverage our FMCG expertise



Drive innovation



Build brands with stronger equities



White space roll outs & acquisitions

Drive innovation to build consumer base



Attract new consumers

New **products** to expand into new categories

New **propositions** to meet new needs

Roles of innovation

Keep existing consumers loyal

New **benefits** to upgrade existing consumers

New **claims** to refresh the existing brand offer

Offering a more natural skin on skin feeling





Consumer need

For sex to feel as natural as possible

Markets

Europe, Asia, US, Russia, Australia



Our most advanced and easy to use electronic foot file





Consumer need

Perfectly smooth skin in one application

Markets

Europe



The 1st to help mothers treat the pains of their youths





Consumer need

Appropriate dose of medicine for youth for effective pain relief

Markets

Europe, Australia



A unique anti-inflammatory medicine, flurbiprofen, in a lozenge





Consumer need

Pain relief delivered directly where it hurts

Markets

Now present in 29 markets



Nurofen - consistent long term outperformance in innovation









Benefit

2x fast*

* vs standard lbu

Stronger for longer

2x as effective, half the dose

Difference

1st to launch a speed range

Best pain relief without a prescription

1st to leverage a concentrated children's formula

Hard hitting claims





Easy on fit for an even more pleasurable experience



Long lasting relief with just one dose



Sore throat relief to work exactly where it hurts



Works **3x faster** than Antacids

How RB's competitive advantage will drive success in health





Leverage our FMCG expertise



Drive innovation



Build brands with stronger equities

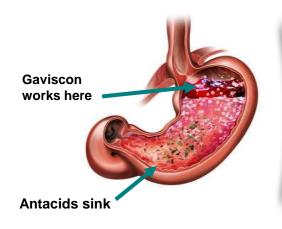


White space roll outs & acquisitions



Science to build equity with healthcare professionals





Consumer need

Instant magical relief of heartburn, by targeting 'acid pocket'

Markets

Global roll out to GPs & Gastroenterologists



Science to build equity with healthcare professionals via leading congresses



Gastro 2013 (APDW) Shanghai, China, September 2013

UEG Week 2013Berlin, Germany, October 2013



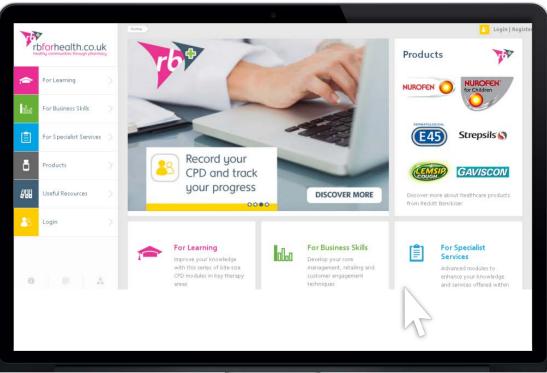


Engage key opinion leaders & healthcare professionals via new portal





24/7



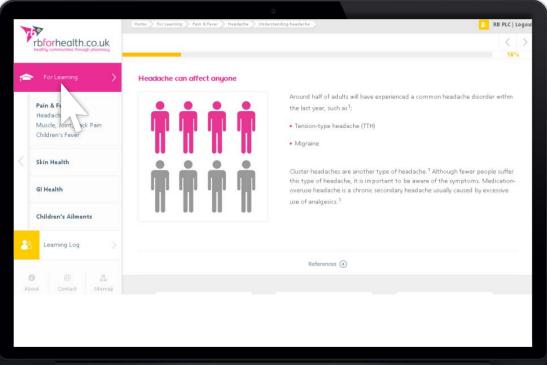
Engage key opinion leaders & healthcare professionals via new portal





24/7

Best in class education



How RB's competitive advantage will drive success in health





Leverage our FMCG expertise



Drive innovation



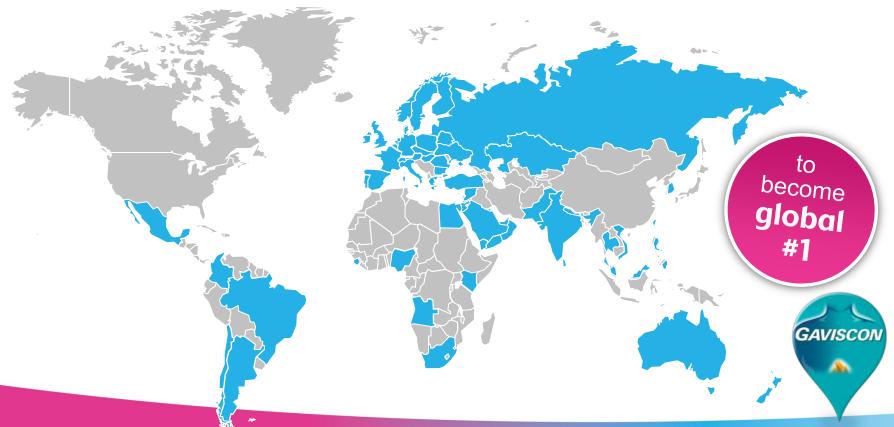
Build brands with stronger equities



White space roll outs & acquisitions

From 19 to 55 countries





In summary





The consumer is at the heart of our health business



We link relevant science to drive innovation



We engage with consumers, KOLs and HCPs



We build global health brands

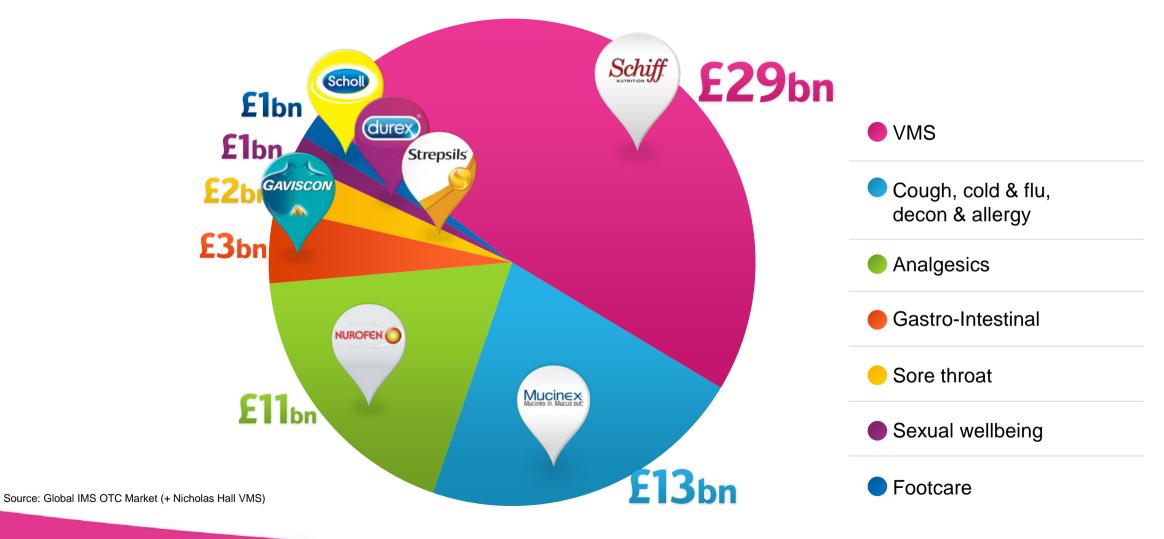
How does RB win in the fight against cold & flu?

Camillo Pane



Global health categories





How RB's competitive advantage will drive success in health





Leverage our FMCG expertise



Drive innovation



Build brands with stronger equities



White space roll outs & acquisitions

Developing brands rooted in deep consumer understanding and connecting this to real science



Deep understanding of the cold & flu journey





We know that cold & flu affect people not just physically but emotionally













BATTLERS



MANAGERS



WALLOWERS

We know that cold & flu affect people not just physically but emotionally





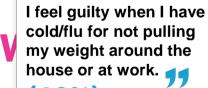
I am determined to get my cold/flu under control as soon as possible so I can continue with my everyday life.



I think women deal with cold/flu symptoms better than men.

(60%) 11





(48%)





The number and severity of symptoms increase with flu











MILDER COLDS

MORE SEVERE FLU

Fewer symptoms

Multiple symptoms







Get more sleep (55%)









How countering antibiotic misuse fits the RB Vision



Antibiotic resistance facts:

Europe
25,000 people die
from multi-drug
resistant infections

South Africa
600,000 infant deaths
from
antimicrobial resistance

WRSA kills more
Americans annually than
Emphysema, HIV/Aids,
Parkinson's disease



RB has a role to play across health and hygiene as a brand leader

Around 50% of antibiotic usage in Europe is for respiratory conditions & largely inappropriate usage

Global Respiratory Infection Partnership (GRIP)



















Professor Dr Altiner: Head of the Institute of the General Practice, University of Rostock, Germany

Mr Bell: Community pharmacy in Sydney

Dr Duerden: Senior Lecturer in microbiology, Cardiff & Bangor University, Wales

Professor Essack (B. Pharm., M. Pharm., PhD): Dean of the School of Health Sciences, S. Africa

John Oxford: Professor of Virology, St Bartholomew's & Royal London Hospital

Professor Pignatari: Director of the Special Clinical Microbiology, University Sao Paolo, Brazil

Dr Sessa: family physician, Arcisate, Italy

Dr van der Velden: Assistant Professor at the University Medical Center, Utrecht, Netherlands

Dr Noonan: GP, Eire



How we are working with GRIP



Purpose of GRIP

To reduce inappropriate usage of antibiotics by changing healthcare professionals behaviours through education



Build long term partnerships with global GRIP members

Work with local country experts and get them involved with the global GRIP programmes





RB has a portfolio of strong cold & flu brands to cover all the key symptoms





Cough, multi symptoms of cold & flu and sinus



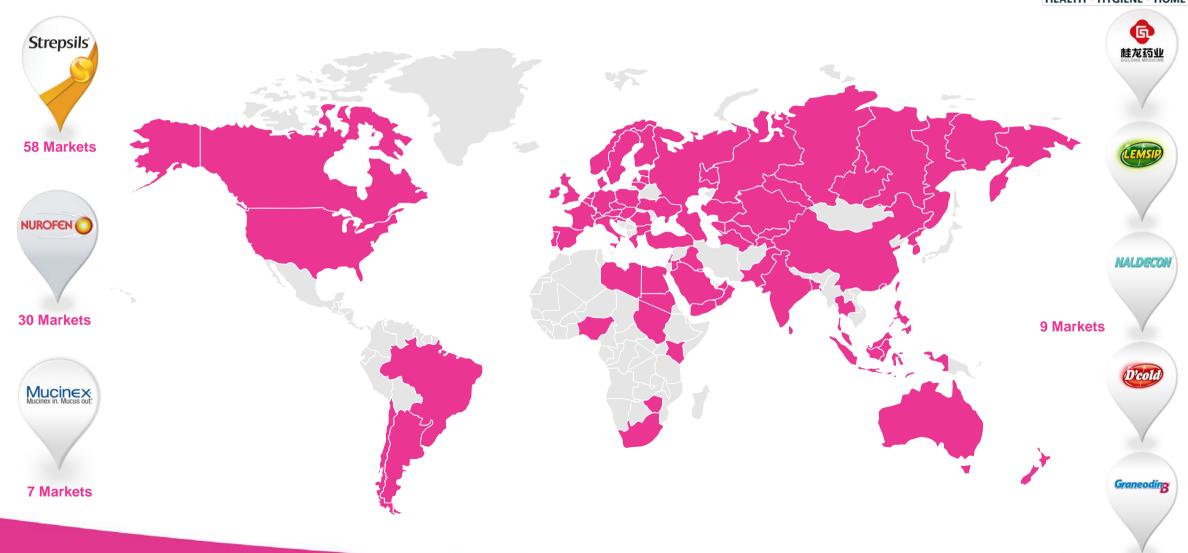
Aches & pains caused by cold & flu. Children's cold & flu



Multi symptoms of cold & flu

RB global reach









To help people express themselves, so they can keep making their difference in moments that matter











Iconic advertising





Strepsils® First aid for sore throats



Global #1 medicated sore throat brand















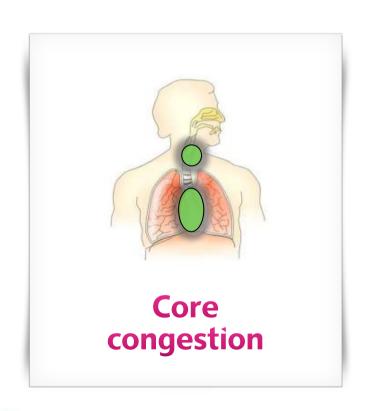


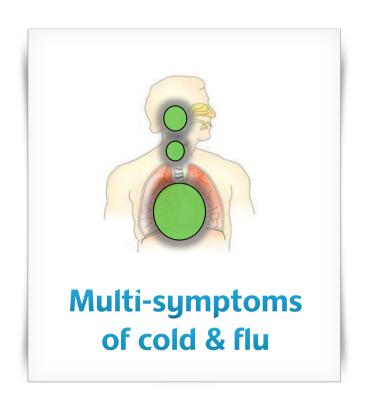


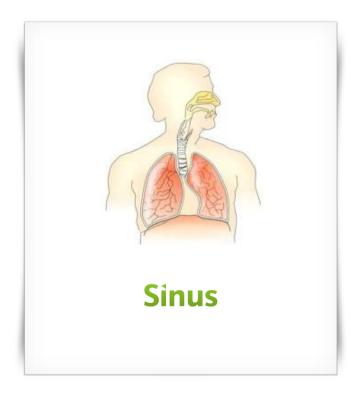


Expanding Mucinex: we identify other symptoms where mucus relief is key



















And this expansion into new segment has driven strong growth since acquisition







No.1 OTC brand in US (value)







In summary



Consumer centric view of cold & flu

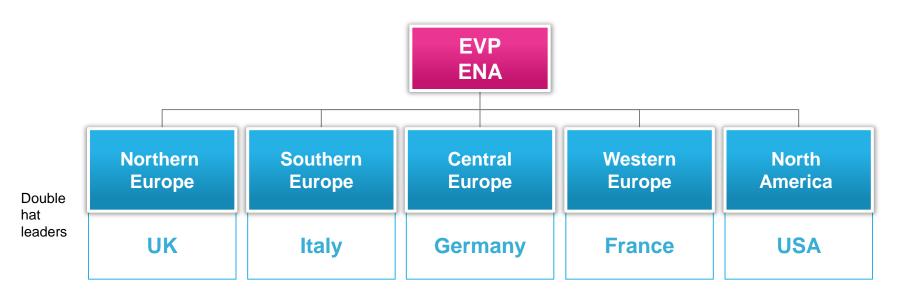
Strong brands in all key markets covering all symptoms of cold & flu

Proven success in expanding our brands into adjacent

categories







Driving growth in ENA through scale-up and speed

Driving growth in ENA through scale-up and speed with 4 pillars

People

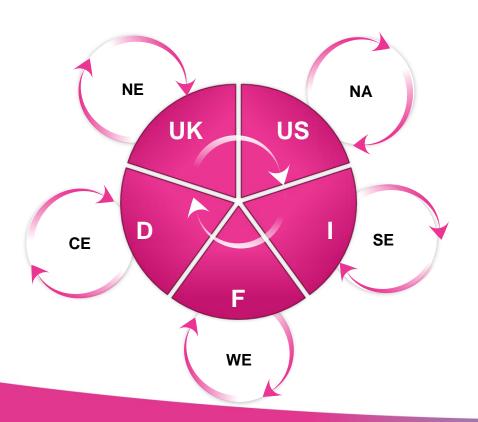
Innovation

Execution

Earnings model

People





Reduced layers in ENA organisation to increase speed

Decision = implementation

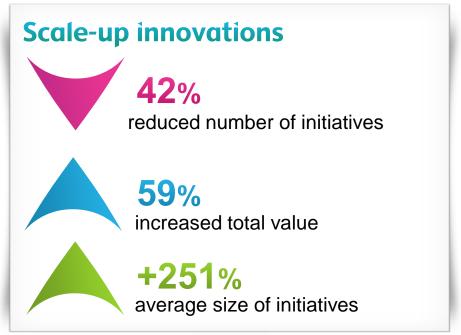
People

Innovation

ENA innovations: fewer and bigger



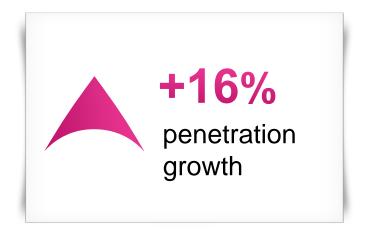






Add the magic of business development initiatives







People

Innovation

Execution

Mucinex has expanded into new segments









Mucinex



Old

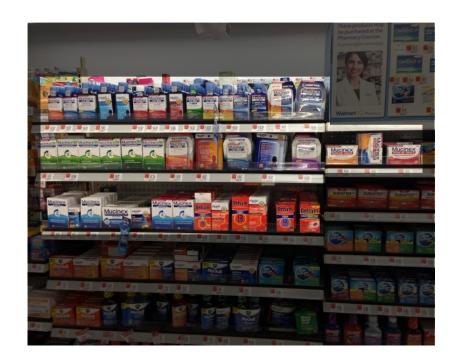




Mucinex has created a sign post brand through execution



Current





No.1 OTC brand in US market (value)







People

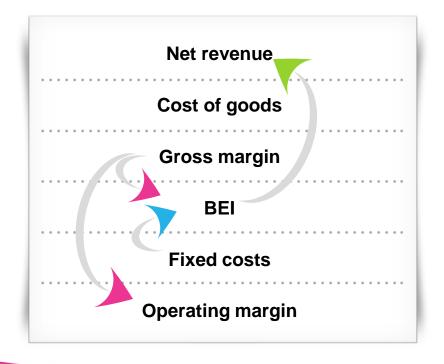
Innovation

Execution

Earnings model

The ENA earnings model





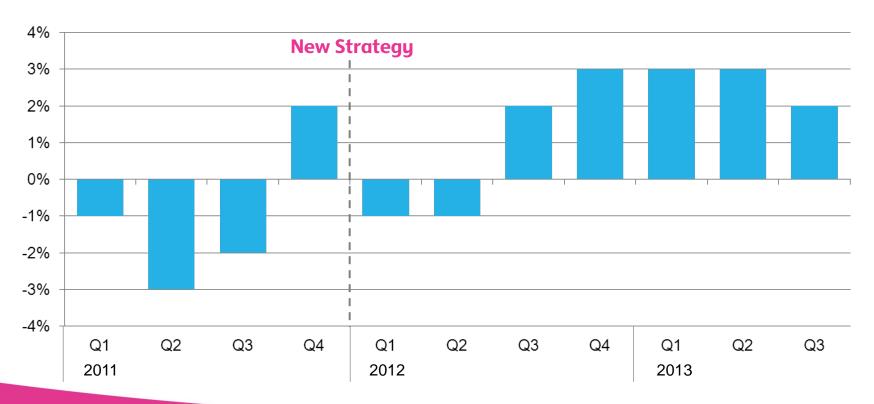
1 Improve gross margin

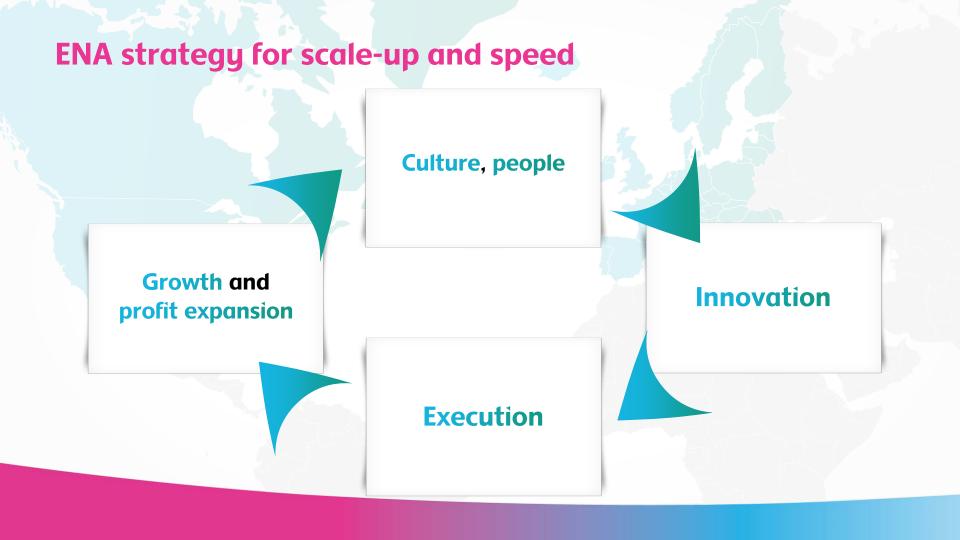
Pixed cost synergies

Reinvest part into BEI to drive net revenue growth harder behind higher margin innovations

ENA revenue progression



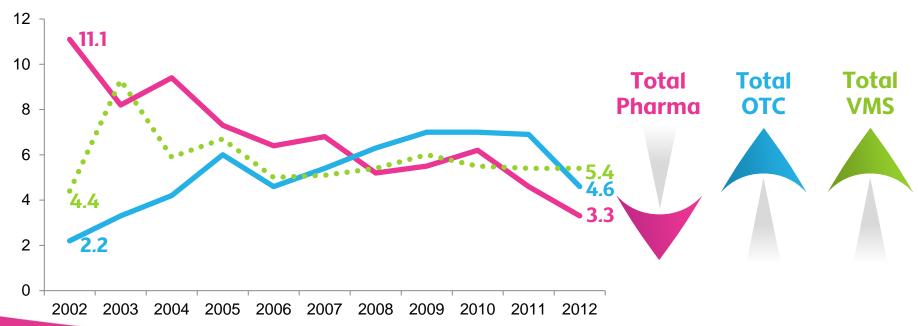








The global VMS market continue to grow at mid single digit, in line with OTC and ahead of prescription medication





The VMS market is highly fragmented, with the leading company at a 5% market share

	Global company	MS%
1	Amway Corp	5.2
2	Pzifer Inc	2.5
3	Otsuka Holdings	2.4
4	Bayer AG	2.2
5	NBTY	2.3
6	Taisho Pharmaceutical	1.7
7	Living Essentials	1.6
8	Herblife Ltd	1.6
19	RB	0.5

RB has 4.4% market share in US and is #6 VMS manufacturer

The global vast majority of VMS products are single ingredient, or simple multivitamins

Source: EuroMonitor Report: Vitamins and Dietary Supplements - 2011

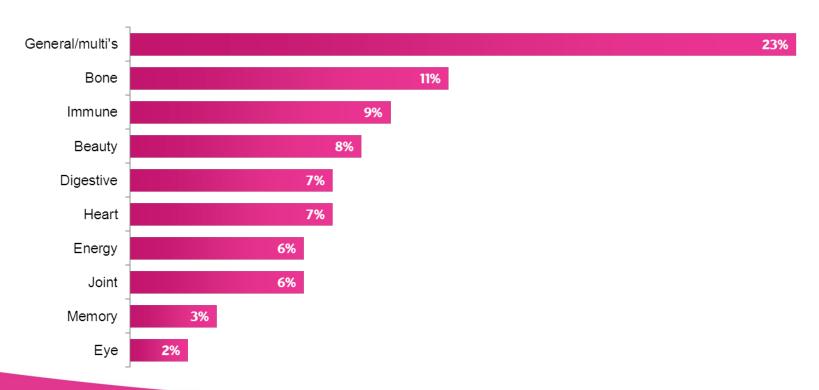
Source: IRI Oct 2013 \$ share



VMS – top 10 key benefit platforms



(% global sales split)



In the US Schiff is a leading player with a portfolio focused on 4 leading brands







A 75-year history of providing high-quality nutrition products



Heart health



Joint care



Immune support



Digestive health



Omega-3s are essential fatty acids we need to obtain from our diet



What are sources of Omega-3s?



Oily fish

Walnuts

Flax seeds



Supplements

Why are they important?

- A. Form part of the **structure of the cells** in the body
- B. Help our **metabolism** to work better
- **C. Anti-inflammatory** effect on the body
- D. Efficacy confirmed by over 2,000 randomized controlled human clinical trails





Omega-3 provides benefits for the whole body, but

HEART HEALTH

is the core of overall well being

HEALTH > HYGIENE > HOME

Standard fish oil is currently the most common source of Omega-3's, but it comes with downsides





Consumers who stopped using Omega-3 supplements usually do because of these reasons

And that's why RB are interested in Antarctic krill tiny but resilient creatures 1Nutrition Business Journal, NBJ's Supplement Business Report 2011

Building competitive advantage with core technology platforms



What are krill?

- Small crustaceans, mostly found in the Arctic and Antarctic oceans
- Low down in the food chain and live in a very pure environment

Why is krill oil special and different?

- Omega-3s from krill are rich in phospholipids meaning more soluble in water than other sources of Omega-3s so easier to digest:
 - ◆ No fishy burps
 - → Smaller pill vs. fish oil





VMS / RB



The right category

- Largest OTC category at £29bn
- Good growth trends, both in developed and developing markets
- Fragmented marketplace

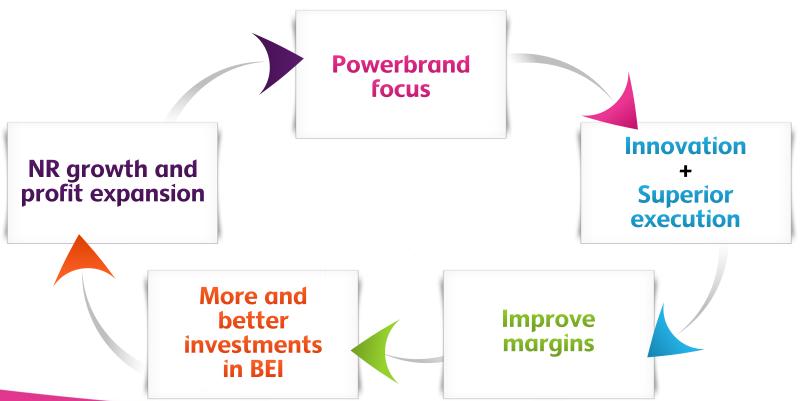
The right acquisition

- Leading brands in the world's largest VMS market
- Differentiated proposition e.g. Krill vs. fish oil
- Focused portfolio with higher growth segments

RB - The right owner

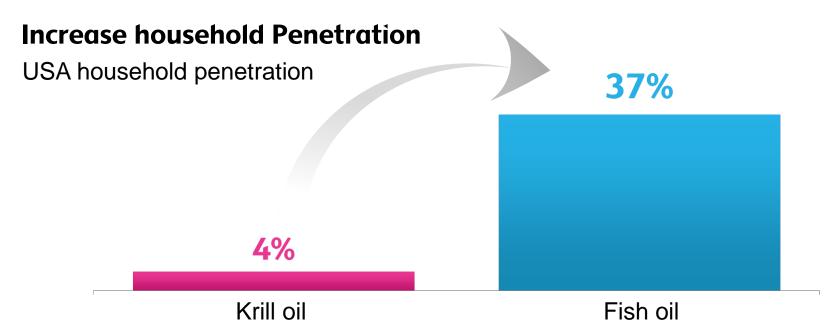
RB Powerbrand strategy





RB has an opportunity to step change the category





Drive growth through innovation



Digestive health



Digestive Advantage Gummies with probiotics + fiber

Heart health



MegaRed Ultra 1000mg

The VMS shopper of our brands is significantly more valuable







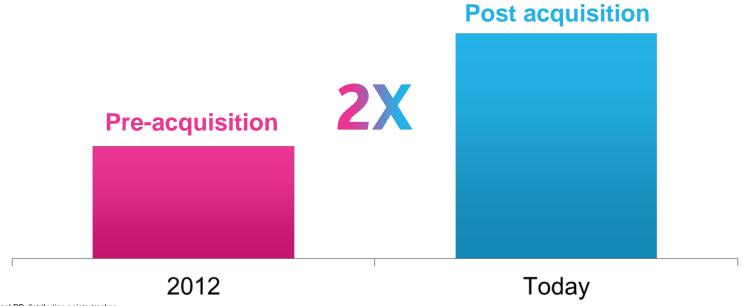




Average US basket \$31

Go to market excellence with retailers, 2X more points of distribution





Source: Internal RB distribution points tracker

Breaking the madness, creating visibility and improving presence...



Creating heart health block in Walgreens



Best placement on immune health in Wal-Mart



Combined with 2nd placement across channels



Drug



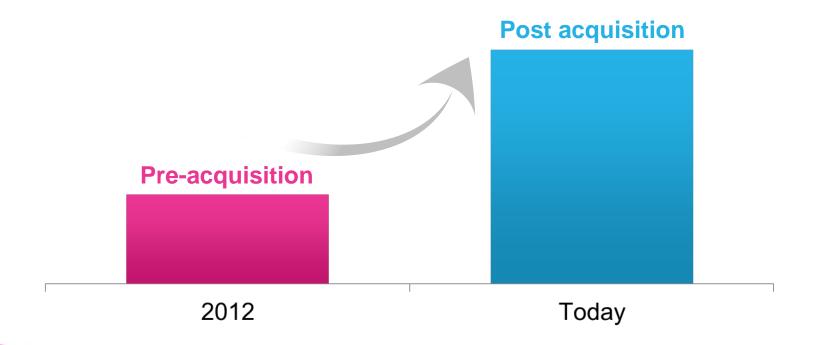
Mass





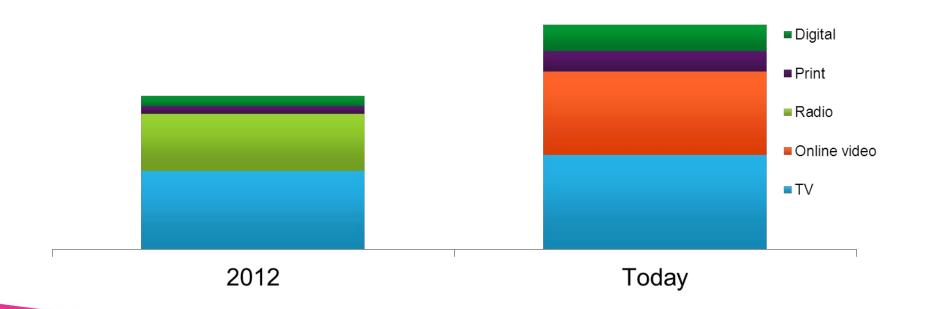
Exceeding gross margin expansion plan





Increased investment in digital & social media mix





Opinion leaders to build awareness & recommendation







While delivering strong point of difference vs. competition & driving trial



2.4M samples distributed in 2013 to fish oil users



Leveraging RB consumer health capabilities to reach 35,000 healthcare professionals



Product
education
& samples to
be given to
patients

Product

Prod

Doctors
recommendation
#1 reason
to buy
Omegas





Creating brands with purpose, "we care to the core"



>19.000

likes

in 1 single Facebook post with **700** comments

Emotional pillar



Science/experience pillar



Increasing household penetration





2 years ago

8.5%

1 year ago

9.4%

+80bps

Now

10.4%

+110bps

VMS / RB



The right category

- Largest OTC category at £29bn
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- Leading brands in the world's largest VMS market
- Differentiated proposition e.g. krill vs. fish oil
- Focused portfolio with higher growth segments

RB - The right owner

- Powerbrand focus
- Continuous innovation
- ◄ In store excellence
- Superior and increased BEI
- Driving household penetration





Innovating for healthier lives and happier homes

Investor Day 2013



Sharon James SVP R&D





R&D at RB

Regulatory capability

Innovating for health

Q&A



We take a unique, holistic approach to product innovation



Formulation Innovation



We take a unique, holistic approach to product innovation



Scientific services

Sustainability

Packaging

Regulatory

Clinical & medical

Consumer & sensorial science

Formulation

Innovation



We take a unique, holistic approach to product innovation



Scientific services

Sustainability

Packaging

Regulatory

Clinical & medical

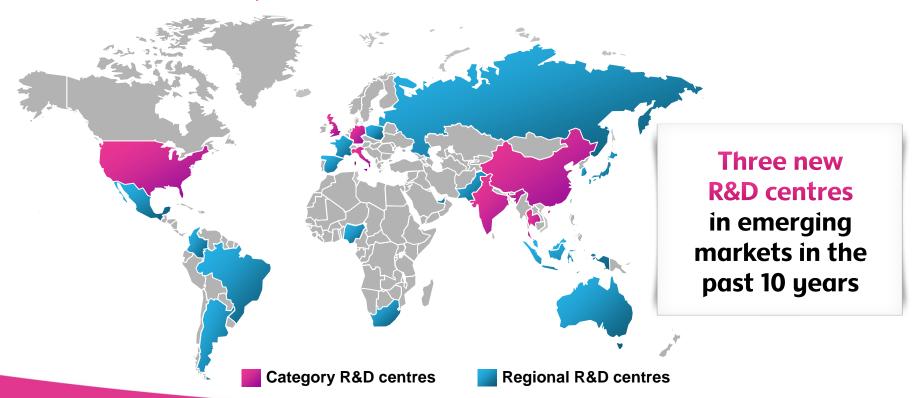
Consumer & sensorial science

Formulation

Innovation

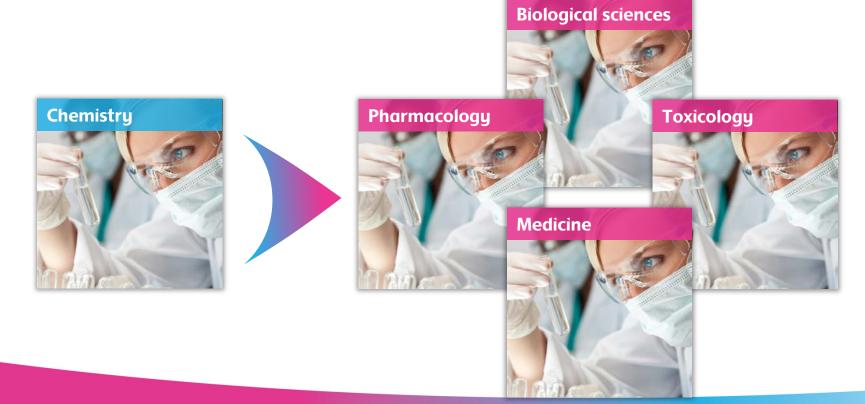


We have R&D operations around the world





We are strengthening skill sets





Responding to a changing regulatory landscape



Medicine regulation is evolving

North America

Well-developed with monograph system

Brazil

Developing scheme, local manufacturing preference, need local data for registration

India

Less developed scheme, local manufacturing preference

Russia

Developing, changing, local data for registration

China

Developed, local manufacturing preference, local data for registration

SE Asia

Influenced by EU, due to harmonise across region in 2015

AUS/NZ

Developed scheme, influenced by EU, US



RB regulatory and medical affairs teams are now in many locations around the globe





Leveraging expertise and capability

















Australian Government

Department of HealthTherapeutic Goods Administration



Regulatory authorities around the world have conducted over 40 audits so far in 2013





Innovating in health



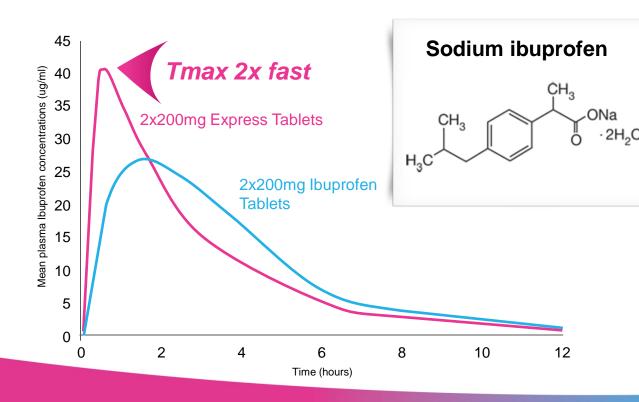
We deliver against consumer expectations in analgesics

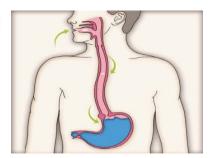
Fastest relief
is the number 1
emotional driver and one
of the top 3 usage
drivers in pain relief





The technology in Nurofen Express





Improved solubility giving more rapid dissolution and absorption





Leveraging the Express platform for growth











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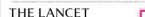
A deeper understanding of Gaviscon



New science confirms **Gaviscon is the only product** that **directly targets** and can **eliminate the acid pocket**



This puts us at the forefront of global research in reflux



Gastro-oesophageal reflux disease

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Introduction

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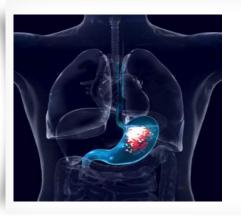
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Acid pocket

Most meals have a buffering effect that leads to reduced acidity of the stomach in the postprandial phase. However, acid reflux (as detected by pH monitoring) is generally most pronounced after meals. In the postprandial period, a layer of unbuffered acidic gastric juice sits on top of the meal, close to the cardia, ready to reflux.32 This occurrence has become known as the acid pocket (figure 1) and is facilitated by an absence of peristaltic contractions in the proximal stomach.33 In patients with gastro-oesophageal reflux disease, the acid pocket is located more proximally with respect to the squamocolumnar junction, and it could even extend above the manometrically defined lower oesophageal sphincter.34 Treatment with alginateantacid preparations abolishes the pocket or increases the distance between the upper border of the acid pocket and the squamocolumnar junction.35



Radiation imagery showing co-localisation of **Gaviscon** & the acid pocket

Supporting the role of raft-forming products as the most appropriate treatment for heartburn

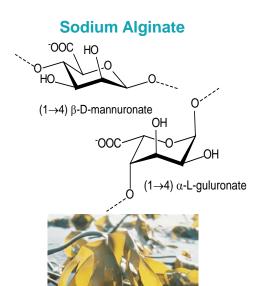


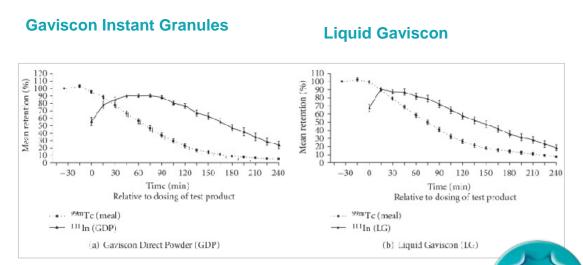


GAVISCON

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Our scientific understanding supports innovation of new products





Because **we know exactly how it works** we can develop **new products** to meet consumers' needs



Different science for different consumer needs and formats















Summary

The right people in the right locations with the right capabilities



Scientific services

Sustainability

Packaging

Regulatory

Clinical & medical

Consumer & sensorial science

Formulation

Innovation